



## Rules & Regulations

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1) The arrival time for guests is between 13.00 and 20.00 and the departure time is 10.00 am on the agreed day.

2) The tourist tax is a local tax charged to all those who stay in guest accommodation within territories classified as a tourist resort or a city of art. This payment is applicable for the Resort and will take place on the day of arrival in cash (€1.00 per person per day for the first 5 days).

3) Upon arrival, our guests take over the entire Resort, and agree to take care of and return it perfectly intact, whilst reporting immediately any faults, anomalies, breakdowns etc that may occur. For damages to the accommodation or its contents, the guest will be held responsible for relevant expenses.

4) The guest expressly exonerates the operator from any liability for direct or indirect damage resulting from unavoidable interruptions to services such as electricity and / or similar.

With the aim of creating a balance between the natural and the built environment, we try to respect the principles of sustainability while respecting the existing environment. Therefore, we ask you to follow these simple rules to ensure that everything can be preserved at its best:

5) During your stay, please pay attention to the rational consumption of water and electricity. The Resort has adopted the measure supported by the European Community to contain consumption and to recover rainwater (which is used for irrigation purposes). The tap water comes from an artesian well, and is not to be used for drinking. Use is allowed only for boiling of food. Bottled water is provided for drinking.

6) With the aim of reducing non-recyclable waste, the Municipality of Ostuni requires separated collection. Containers are provided for plastic, paper, glass, organic, and undifferentiated. Please do not throw waste into the sanitary fittings.

7) The Resort invites its guests to conserve energy. To this end, all rooms have been constructed using bio-ecological materials to ensure the rooms remain cooler in summer and warmer in winter. Therefore, we ask the courtesy of guests to commit themselves to turning off the air conditioners when the windows are open or when they are out of the room.

8) Safes are provided for money, documents and precious items. The property declines all responsibility for objects and / or values that have been stolen and / or lost even in the event of their being broken into. The Resort has an alarm connected to a surveillance center, which we recommend you turn on every time you leave, as well as locking all the rooms.

9) Any visits by people not belonging to the group corresponding to the booking must be communicated to the management in advance, as well as any parties and extra nights whose costs are not included.

10) The cleaning of the rooms and bathrooms and complete change of sheets and towels is carried out after the fourth night. The rooms must be vacated by 10.30 for cleaning. After this

time, cleaning will be postponed to the next day. Please kindly arrange your personal belongings in order

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to allow such cleaning.

11) Cars and motorcycles must be left in the parking lot as it is forbidden to cross the agricultural areas and drive vehicles within the property.

12) Attention! We advise you not to climb on the roofs of the Resort. It is dangerous and they do not have parapets.

13) It is strictly forbidden to introduce weapons, drugs and anything else that may cause harm to yourselves or other guests, and will incur immediate withdrawal of booking and removal from the Resort, including notification to the competent authorities. Smoking in a suite is prohibited.

You can freely smoke in the gardens, using the ashtrays present.

14) Please refer to the information sign at the entrance to the pool for the Italian and Apulian rules for use.

Please note: Check-in or check-out carried out after the stated times will incur an extra price.

Please see manual contents for any queries about the use of equipment.

Admittance to the Resort is subject to full acceptance of these regulations, therefore the guest, having read this document, declares to understand fully the indications and undertakes to respect them. Upon taking over the Resort at the collection of the keys, the guest is the custodian.

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Thank you

Customer signature Thanks, Management

## Contatti

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